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USN						18ME50

# Fifth Semester B.E. Degree Examination, June/July 2023 Operation Management

Time: 3 hrs.

Max. Marks: 100

Note: Answer any FIVE full questions, choosing ONE full question from each module.

## Module-1

- 1 a. Define the terms:
  - i) Production
- ii) Production System.

(04 Marks)

- b. What is Decision Making? Is decision making a Science? Justify. Explain steps involved in Decision Making. (10 Marks)
- c. Explain the functions of any Business Organization.

(06 Marks)

#### OR.

2 a. Explain the distinguishing characteristics of Products versus Services.

(06 Marks) (06 Marks)

b. Explain factors affecting Productivity.

c. A Company manufactures and sells a product at Rs 320 each. The fixed cost was Rs 3,00,000 and the variables cost per product was Rs 20. What is the contribution per product? What is the Break – even Quantity? (08 Marks)

#### Module-2

3 a. What is Forecasting? Show the classification of Forecasting.

(06 Marks)

- b. The demand of a product of a certain company is shown below:
   Using a time period value of n = 3 and use simple Moving Average method, determine the following:
  - i) Forecasts for each period.
  - ii) Deviations, Mean Deviation.
  - iii) Absolute Deviation, Mean Absolute Deviation.

Week:	$\supset_1$	2	3 (	4	5	6	7
Demand / units	180	190	210	195	205	215	210

(14 Marks)

#### OR

4 a. What is Forecasting? Explain the steps in Forecasting process.

(08 Marks)

A firm believes that its annual profit depends on its expenditures for research. The following datas are given. Estimate the profit when expenditure is 6 units.

	Section 1			The state of the s		
Year:	1989	1990	1991	1992	1993	1994
Expenditure:	2	3	5	4	11	5
Annual profit:	20	25	34	30	40	31

(12 Marks)

### Module-3

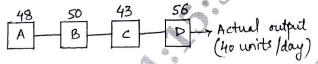
- 5 a. Define the terms:
  - i) Design capacity
- ii) System capacity
- iii) System efficiency.

(06 Marks)

Explain the Long term and Short term strategies of Capacity planning.

(08 Marks)

c. A plastics firm has four work centres A, B, C, D in series with individual capacities (units / day) and actual output as shown below:



Determine: i) System Capacity

ii) System Efficiency.

(06 Marks)

What is the need and importance of Factory Location Decision? 6

(10 Marks)

Explain the systematic process in finding a good Location.

(10 Marks)

Module-4

Explain the flow chart of Aggregate planning and Master Production Schedule. 7

(10 Marks)

Define Master Scheduling. Explain.

(05 Marks)

A Chemical Company has developed a forecast as shown below. It uses a K factor of 0.8. if the actual demand is 11500 units in April, what modified scheduled quantity should be scheduled for June.

Month	Forecaste	Actual
April	12000	11500
May	16000	4
June	14000	43

(05 Marks)

Explain the strategies of Aggregate Planning.

(10 Marks)

Explain Master Scheduling Methods.

(10 Marks)

Module-5

What is MRP? Explain the structure of MRP.

(10 Marks)

b. The projected requirements of a Company are given below. The Economic Order Quantity (EOQ) is 300 units and the Lead time is 2 weeks. The material available in hand is 100 units. Prepare a detail Materials requirement plant.

Week:	1	2	3 4	5	6	7	8
Required:	80	-	- 120	-	120	-	100

(10 Marks)

OR

Explain the difference between Purchasing, Procurement and Supply Chain Management. 10 (10 Marks)

What is a Vendor? Explain the process of Vendor development.

(10 Marks)

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